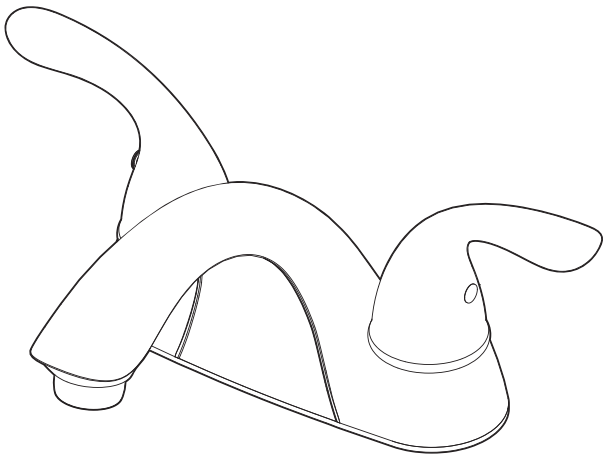
GLACIER BAY

MODEL#	SKU#
JY5003213	505–838
JY5002113	793–878

INSTALLATION AND CARE GUIDE

TWO-HANDLE LAVATORY FAUCET



Questions, problems, missing parts?

Before returning to the store, call Glacier Bay Customer Service
8 a.m. - 7 p.m., EST, Monday - Friday
9 a.m. - 6 p.m., EST, Saturday

1-855-HD-GLACIER (1-855-434-5224)

HOMEDEPOT.COM/GLACIERBAY

THANK YOU

We appreciate the trust and confidence you have placed in Glacier Bay through the purchase of this lavatory faucet. We strive to continually create quality products designed to enhance your home. Visit us online to see our full line of products available for your home improvement needs. Thank you for choosing Glacier Bay!

Table of Contents

Important Information **2**
Warranty **2**
Pre-Installation **2**
Planning Installation 2
Tools and Hardware Required 2
Package Contents 3
Installation **4**
Operation **7**
Care and Cleaning **8**
Troubleshooting **8**
Service Parts **9**

Important Information

- □ Observe all local plumbing and building codes.
- □ Cover the sink drain to avoid losing any parts.
- □ Review the care and cleaning section included in this guide.

Warranty

LIMITED LIFETIME WARRANTY

Glacier Bay products are manufactured with superior quality standards and workmanship and are backed by our limited lifetime warranty. Glacier Bay products are warranted to the original consumer purchaser to be free of defects in materials or workmanship. We will replace FREE OF CHARGE any product or parts that proves defective. Simply, return the product / part to any of The Home Depot retail locations or call 1-855-HD-GLACIER (1-855-434-5224) to receive the replacement item. Proof of purchase (original sales receipt) from the original consumer purchaser must be made available for all Glacier Bay warranty claims.

This warranty excludes incidental/inconsequential damages and failures due to misuse, abuse or normal wear and tear. This warranty excludes all industrial, commercial & business usage, whose purchasers are hereby, extended a five year limited warranty from the date of purchase, with all other terms of this warranty applying except the duration of warranty.

Some states and provinces do not allow the exclusion or limitation of incidental or consequential damages, so the above limitations may not apply to you. This warranty gives you specific legal rights and you may also have other rights that vary from state to state and province to province. Please see a store or contact 1-855-HD-GLACIER for more details.

Pre-Installation

PLANNING INSTALLATION

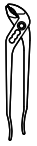
Before beginning the installation of this product, ensure all parts are present. Compare parts with the Package Contents list. If any part is missing or damaged, do not attempt to install the product. Contact customer service for replacement parts.

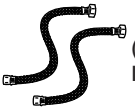
TOOLS AND HARDWARE REQUIRED

Adjustable wrench

Safety goggles

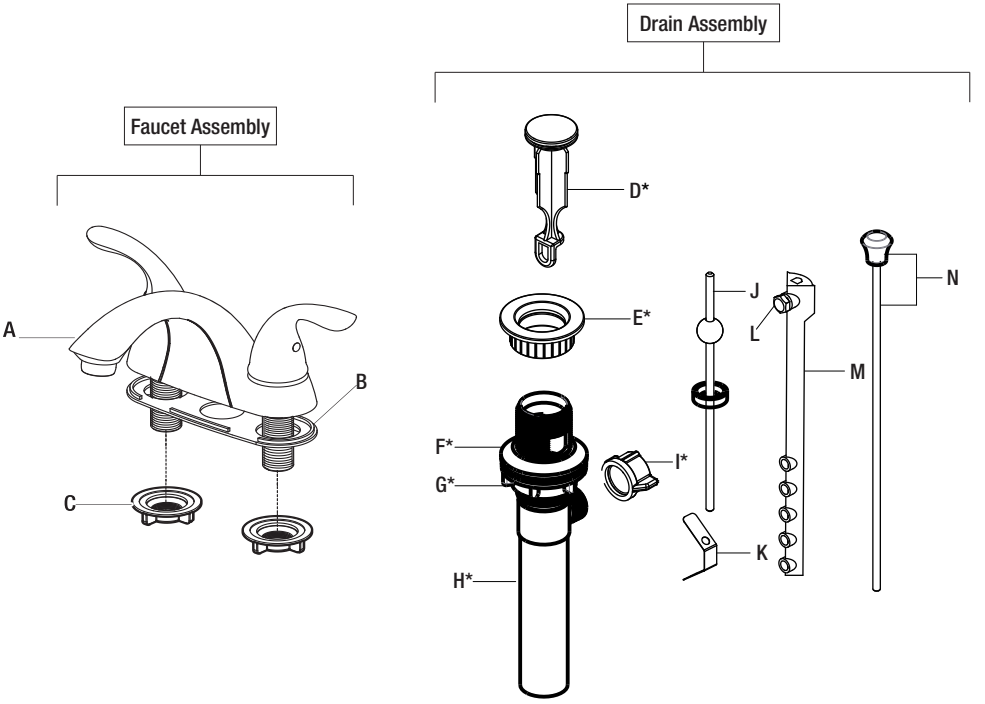
Silicone sealant


Channel lock pliers


(2) Supply lines

Pre-Installation (continued)

PACKAGE CONTENTS



NOTE: *Items D - I come pre-assembled.

Part	Description	Quantity
A	Faucet	1
B	Gasket	1
C	Mounting nut	2
D	Pop up stopper	1
E	Drain flange	1
F	Rubber washer	1
G	Lock nut	1

Part	Description	Quantity
H	Drain body	1
I	Ball nut	1
J	Ball rod	1
K	Spring clip	1
L	Thumb screw	1
M	Lift rod strap	1
N	Lift rod	1

Please contact 1-855-HD-GLACIER for further assistance.

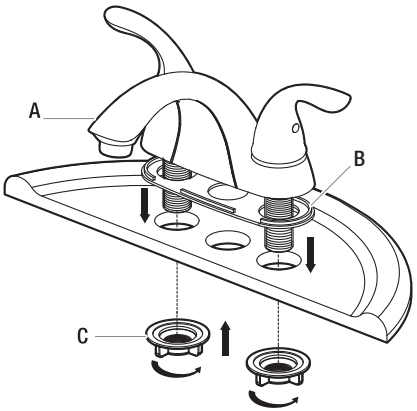
Installation

1 Installing the faucet assembly

CAUTION: Always turn off the water supply before removing an existing faucet or replacing any part of a faucet. Open the faucet handle to relieve water pressure and ensure that the water is completely shut off.

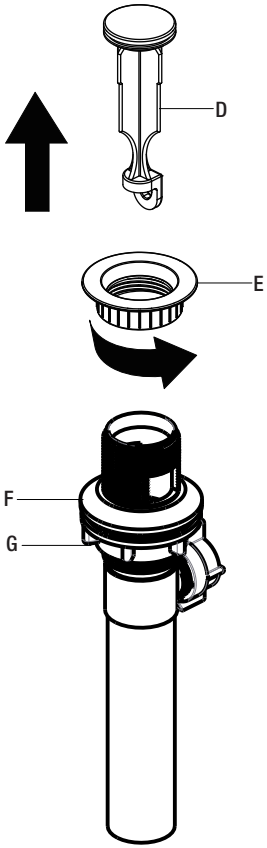
- □ Shut off the water supply. Remove the old faucet.
- □ Clean the mounting surface.
- □ Ensure the gasket (B) is on the bottom of the new faucet (A).
- □ Place the faucet (A) through the mounting holes in the sink.
- □ Secure the faucet (A) to the sink using the mounting nuts (C) provided. Hand-tighten only.

NOTE: If the sink is uneven, use silicone under the gasket (B).



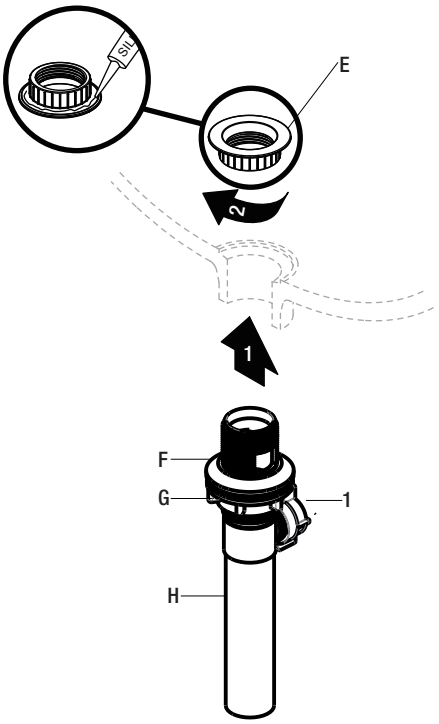
2 Preparing the pop-up assembly

- □ Remove the pop up stopper (D) and drain flange (E) from the drain body.
- □ Screw the lock nut (G) all the way down, and push the rubber washer (F) down.



3 Installing the drain body

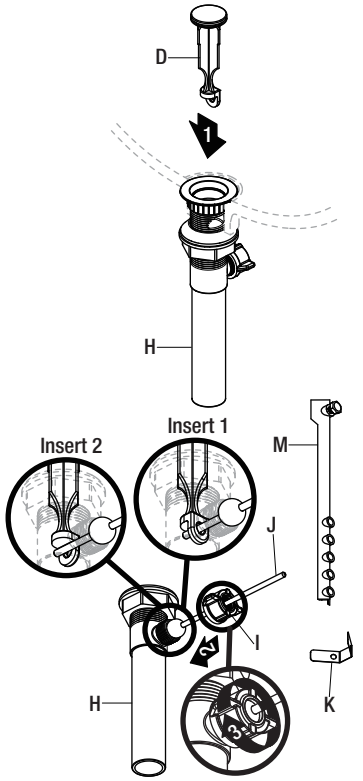
- ☐ Apply silicone sealant (not included) under the drain flange (E) and place the drain flange (E) into the drain hole of the sink.
- ☐ From underneath the sink, screw the drain body (H) onto the drain flange (E). Ensure that the opening (1) for the ball rod on the drain body (H) faces towards the rear of the sink.
- ☐ Tighten the rubber washer (F) and lock nut (G) on the drain body (H). Do not overtighten.



4 Installing the stopper and ball rod

NOTE: In shallow cabinet installations, the ball rod (J) may need to be shortened. Use a hack saw to cut the end of the rod, away from the ball, to the desired length.

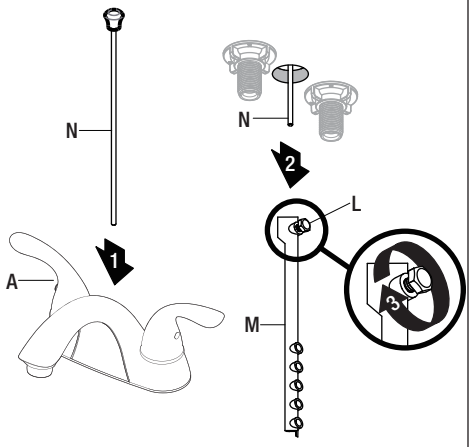
- ☐ Insert the stopper (D) into the drain hole in the sink.
- ☐ Remove the lift rod strap (M) and spring clip (K) from the ball rod (J).
- ☐ Remove the ball nut (I). Insert the ball rod (J) into the drain body (H) and through the hole of the stopper (D). See insert 1.
- ☐ For easier removal and cleaning, rotate the stopper (D) 90 degrees so that the ball rod (J) does not go through the hole in the stopper (D). See insert 2.
- ☐ Secure the ball nut (I) against the hole in the drain body (H) and tighten the ball nut (I) onto the threaded end. Do not overtighten.



Please contact 1-855-HD-GLACIER for further assistance.

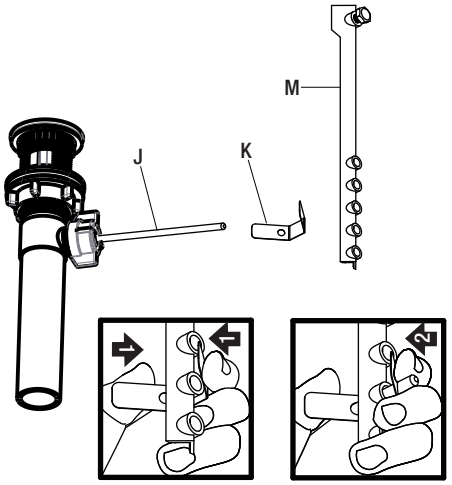
5 Installing the lift rod

- ☐ Insert the lift rod (N) through the faucet (A) and down into the lift rod strap (M). Tighten the thumb screw (L).



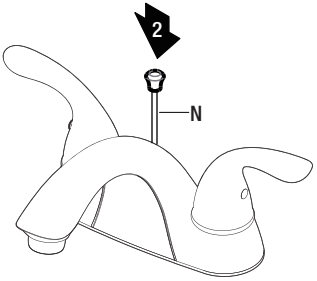
6 Attaching the ball rod and strap

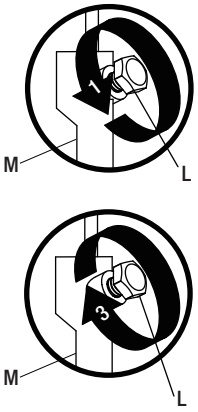
- ☐ Attach the ball rod (J) to the lift rod strap (M) using the spring clip (K).



7 Adjusting the lift rod

- ☐ Loosen the thumb screw (L) on the lift rod strap (M).
- ☐ Push down on the lift rod (N) until the drain stopper is in the open position. Retighten the thumb screw (L).

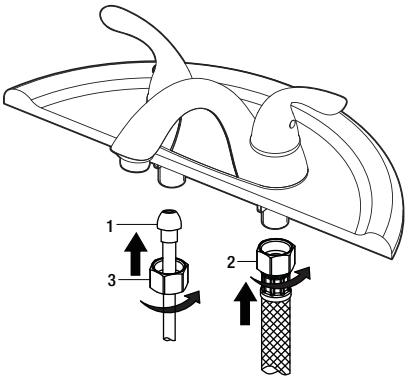




Installation (continued)

8 Making the water supply connections

- □ Use 1/2 in. I.P.S. faucet connections (2), or use supply line coupling nuts (3) (not included) with a 3/8 in. O.D. ball-nose riser (1).
- □ Use wrenches to tighten the connections. Do not overtighten.

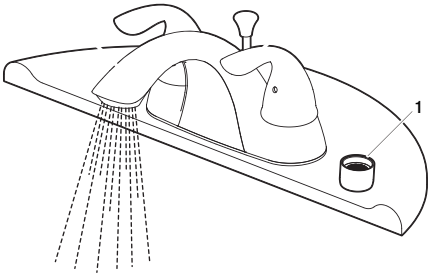


Operation

1 Flushing and checking for leaks

IMPORTANT: After installation is complete, remove the aerator (1) to flush the water lines. Do not lose the gasket in the aerator.

- □ Ensuring the handles are in the off position, turn on the water supply and check for leaks. If you discover any leaks, check your connections to ensure they are installed properly.
- □ Remove the aerator and housing (if applicable). Turn on the hot and cold handles to allow the water to run for at least one minute. This flushes away any debris that could cause damage to internal parts.
- □ Turn off the water and reinstall the aerator and housing (if applicable).



Please contact 1-855-HD-GLACIER for further assistance.

Care and Cleaning

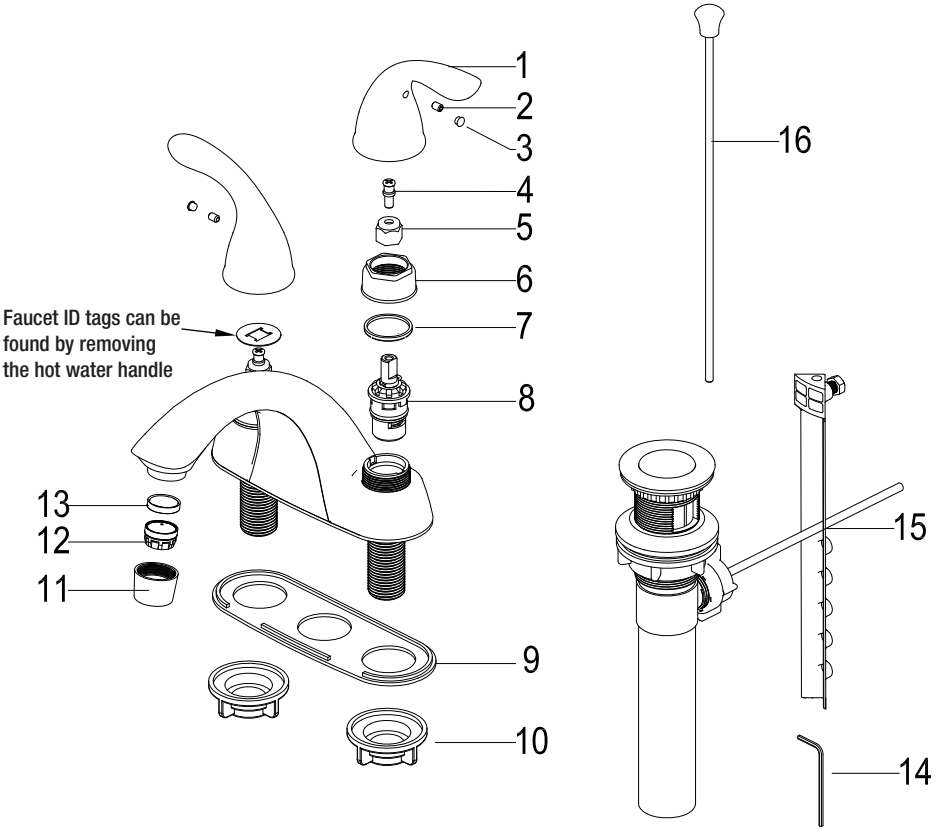
- □ To clean, wipe down with a damp cloth and towel dry.
- □ Do not use abrasive cleaners, steel wool, or harsh chemicals when cleaning this faucet, or the warranty will be voided.

Troubleshooting

NOTE: Refer to the service parts section in this manual for a detailed drawing showing the location of the parts listed below.

Problem	Possible Cause	Solution
There are leaks from the handle.	The bonnet nut has come loose and/or the washer is dirty or damaged.	□ Tighten the bonnet nut. □ Clean or replace the washer.
The aerator has an irregular or reduced water flow.	The aerator is dirty or mis-fitted.	□ Remove the aerator and check for debris. □ Ensure that the rubber washer is properly installed.
The water will not shut off completely.	The rubber seat and spring is dirty or broken.	□ Remove the cartridge to check the rubber seat and spring. □ Clean or replace.
Leaking from sink drain at the base of the sink.	Rough or irregular surface on sink.	□ Apply additional silicone sealant to the beveled side of the drain flange. □ Retighten and test for leaks.

Service Parts



Part	Description	Part Number
1	Handle	RP038453*
2	Screw	RP020327
3	Red index	RP232015H
	Blue index	RP232015C
4	Screw	RP020342
5	Adaptor	RP045204
6	Retaining nut	RP058513CP
7	Washer	RP023154

Part	Description	Part Number
8	Cartridge(hot)	RP2262033H
	Cartridge(cold)	RP2262033C
9	Base plate	RP064082
10	Mounting nut	RP058466
11	Aerator cover	RP054096*
12	Aerator	RP511031
13	Washer	RP024300N
14	Wrench	RP026003NI
15	Pop-up assembly	RP523048*
16	Lift rod	RP513021*

*Specify Finish

Many replacement cartridges, aerators, and drain assemblies can be purchased at your local The Home Depot store or online at HOMEDEPOT.COM

Please contact 1-855-HD-GLACIER for further assistance.

Questions, problems, missing parts?

Before returning to the store, call Glacier Bay Customer Service
8 a.m. - 7 p.m., EST, Monday - Friday
9 a.m. - 6 p.m., EST, Saturday

1-855-HD-GLACIER (1-855-434-5224)

HOMEDEPOT.COM/GLACIERBAY

Retain this manual for future use.